

Quality Policy

Policy

At Inverroy Crisis Management Limited (Inverroy), our values of professional excellence, integrity and honesty mean that we constantly strive to provide the most professional and efficient consultancy services possible to all our clients. This aim ensures that we exceed our client's expectations with our high-quality products and services, and that we earn repeat business and word of mouth referrals.

Inverroy's management team is responsible for establishing, maintaining and implementing the Management System that controls all elements of the business. We undertake to ensure that through careful selection, employee induction, practical example and focused training, delivery of Quality is the aim of all members of the Company and that each employee understands the importance of Quality Management and their role in achieving it.

Every member of the Company will be trained to understand their role in the Company and in the delivery of quality at every stage from first meeting to final invoice. Inverroy will also ensure that any Associates employed for a particular function will meet the same Inverroy standards.

Inverroy is committed to the continuous improvement of quality across all areas of operation and that excellence is at the forefront of all that we do. This will be achieved through the annual quality objectives and the application of the Quality Management System. Top Management will review quality reporting and effectiveness on a quarterly basis.



M R WARDNER
Managing Director

QUALITY POLICY - VERSION CONTROL			
Version	Date Reviewed	Amendment History	Approved by
1	12/01/2022	Review	Matthew Wardner
2	02/05/2024	Reformat	Matthew Wardner, James McGinley